

	Integrated Management System	REF:		HAM 02	
		ISSUE:		6	
		DATE:		09.01.2017	
		PAGE:		1	OF

QUALITY POLICY

Humberside Aggregates Limited specialises in the following activities:

- Quarrying, Processing and Sale of Sands, Gravels, Topsoil and Impermeable Clay
- Provision and Supply of Aggregates and Specialist Associated Products

The Company endeavours to satisfy or exceed customer expectations and is committed to a policy of Quality Management throughout its activities, ensuring that the product / service quality satisfies the specific contractual obligations of our customers together with the standards of quality specified in BS EN ISO 9001:2008 and any other relevant standards or documents which augment these including the adherence to Statutory and Regulatory requirements.

It is the policy of the company to supply products / services of a quality that will merit and earn customer satisfaction, thus enabling the company to retain our existing customers and to generate new customers through a policy of continual improvement of our systems and working practices.

Systems are in place to assess the effectiveness of the quality system with regular management review meetings being held to review performance and set/review quality objectives with any additional quality objectives / measures introduced as considered necessary by the management in line with the company's business requirements. These reviews will also consider the continuing suitability of the Quality Policy.

All personnel share responsibility for the quality of the products / services supplied to our customers and the Company will provide reasonable access for our customer's representatives to discharge their quality responsibilities.

New and existing personnel are made aware of the company's quality policy either during ongoing training sessions or company induction.

The Managing Director has given the Management Representative full authority to carry out the quality policy of the Company and all Company personnel are required to cooperate with the Management Representative in carrying out this task.

The IMS Manual and the associated Procedures and Forms are approved by the Managing Director as the authoritative documents relating to Quality within the Company.

AUTHORISED BY:



W J Wilcox
Managing Director

DATE: 09.01.2017